



NEP RSD System Installation Quick Guide

“Quick Guide” to assist installer during installation.
Prerequisites include; NEP site design review, Formal online training



Summary of Steps

Part 1 – Hardware

1. Mount PVG
2. Collect, Build S/N Sticker Map
3. Connect PVG to PV Modules
4. Mount Gateway Hardware
5. Connect Homeruns
6. Test String Voltages
7. Turn System On
8. Test System Voltages/RSD On/Off

Part 2 – Gateway, Data, Connectivity

9. Connect to Internet
10. Scan Barcodes
11. Create Account
12. Build New NEPViewer Site
13. Commissioning and Mapping

Welcome to NEP!

If any questions, call NEP Hotline for Technical Support: **888-598-9901**



Part 1 | Hardware

Example shown: PVG-2

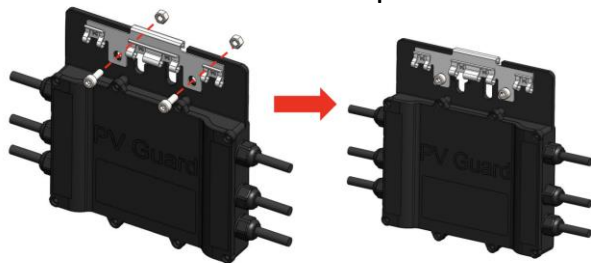


1: Mount PVG

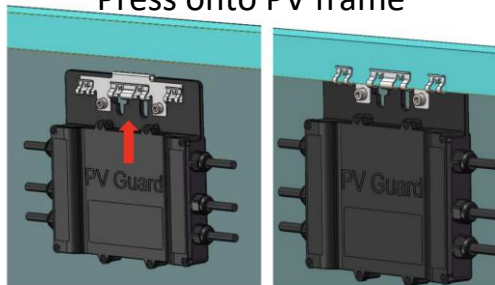
Option 1: Frame Mount

- Carefully remove PVG from packaging. DO NOT pull on MC4 head leads by hand, carefully cut the zip ties without damaging wiring
- Attach module frame mount to PVG Mounting Bracket
- Friction fit the frame mount to the rear of the module frame
- A minimum 0.5 inch MUST be kept between any portion of PVG to the backside of a PV panel, and label must face AWAY from module.

Attach clip



Press onto PV frame



Ensure air gap

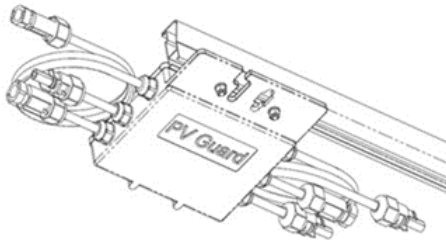




1: Mount PVG

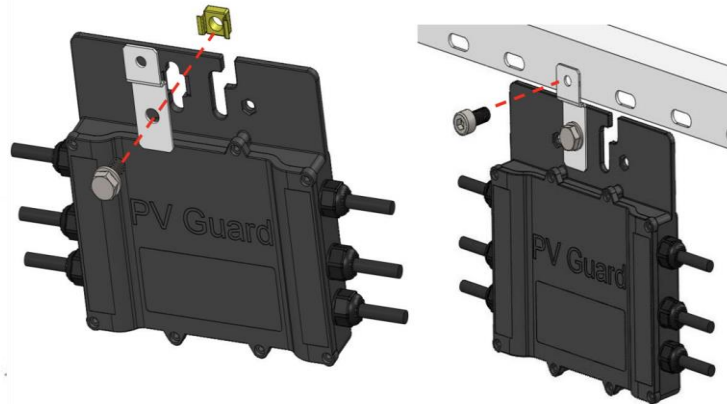
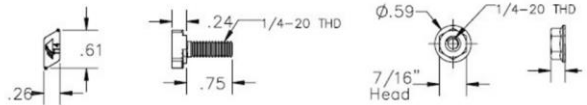
Option 2: Rack Mount

- Mount PVG to rail using standard rail mounting hardware available from the racking supplier



1) Bolt, T CSTM 1/4-20 x .75

2) Nut, Flange Hex 1/4-20






2: Collect and Build S/N Sticker Map

- Create a s/n sticker map showing each PV Sting and the PVG devices on each string.
- Identify the transmitter code, note on s/n sticker map (eg. "5DCA")
- This practice ensures accurate mapping of the system during the commissioning step.



Serial number
stickers for
each PVG unit

<https://northernep.com/products/rapid-shutdown-solutions/>

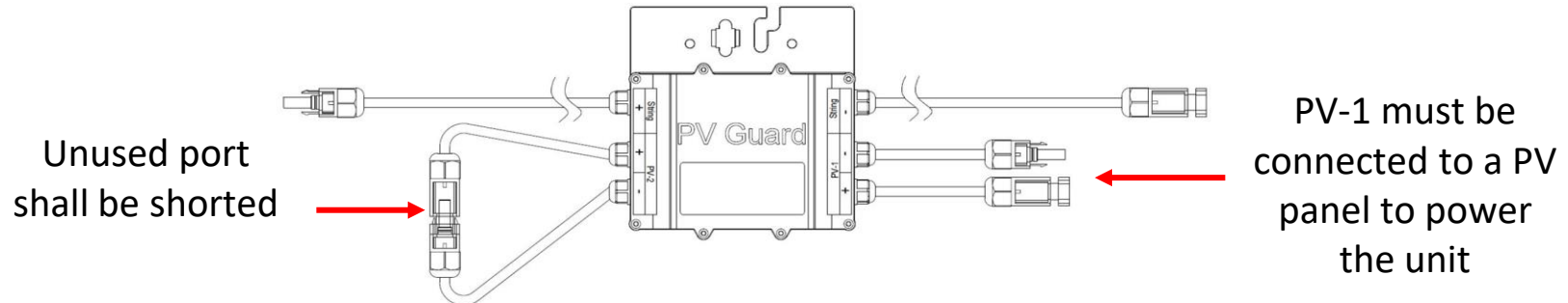
|  | | Serial Number Map: Project Name: _____ Inverter: _____ NEP Gateway: _____ | |
|---|-------|--|--|
| | | - Attach the PVG serial number stickers for each string associated with the inverter and NEP gateway. - Use your own arrows or number system to keep them organized for gateway entry and in monitoring portal. | |
| String #: | _____ | | |
| String #: | _____ | | |
| String #: | _____ | | |
| String #: | _____ | | |
| String #: | _____ | | |

Template
from NEP
Website



3: Connect PVG to Modules

- PVGs must be connected to PV modules before connecting homeruns
- When there is an odd number of modules in a string, there must be a module connected to “PV-1” and any other inputs must be shorted to itself as shown below left.
- While plugging or unplugging PVGs in a system, DC switch on the inverter must be turned off





4: Mount Gateway and Extra Hardware

Option 1: PVG-O

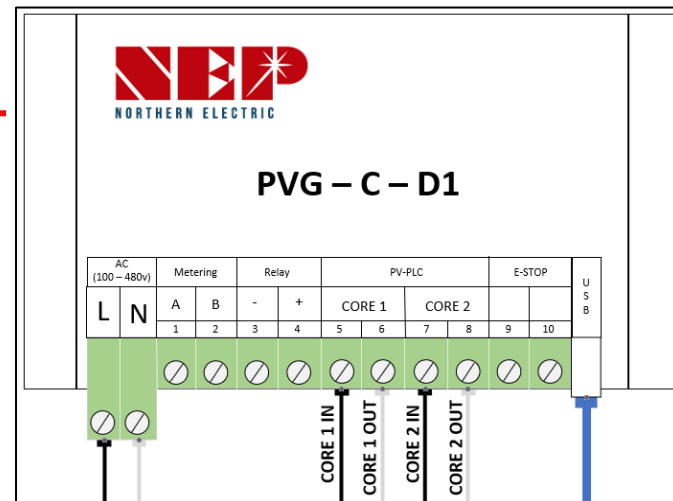
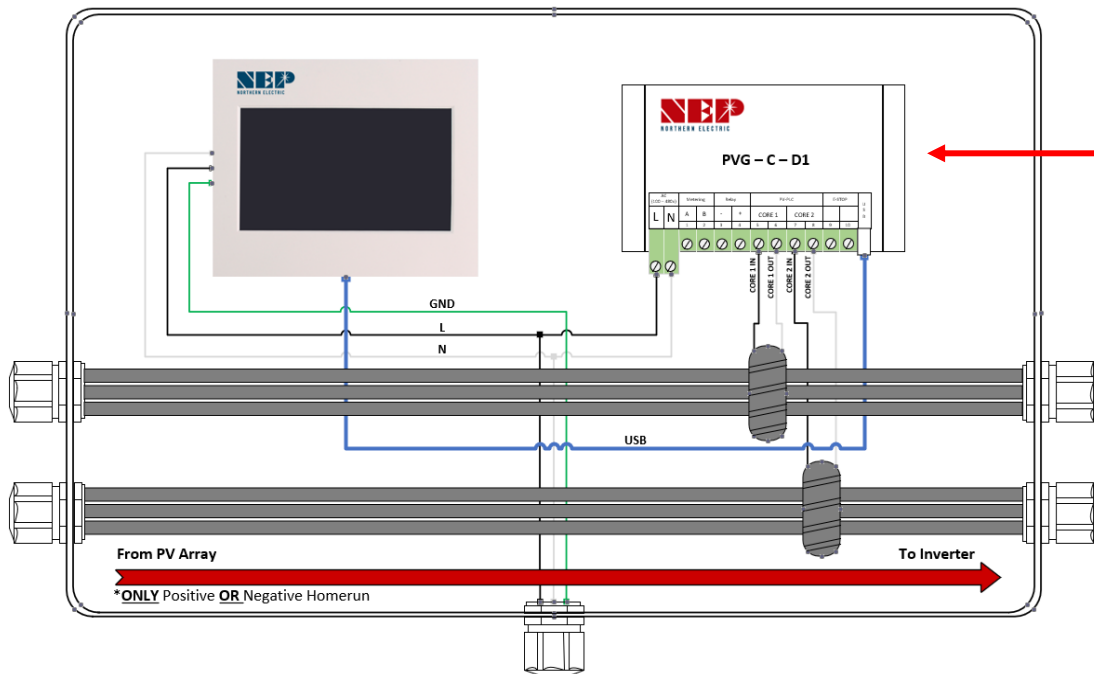


- Enclosure must be mounted within 10' of the string inverter, and each string inverter must have its own dedicated PVG-O or PVG-M.
- Consider input voltage range (208Vac to 277Vac) when mounting PVG-M/O on the roof or ground. Power should be supplied through "double lugging" the AC output in the string inverter wiring box or using a dedicated 2 pole breaker in the load center.
- Do not penetrate the enclosure top to avoid warranty voidance due to water intrusion.
- Some string inverters only require a 480V AC output without a neutral wire. In such cases, if the string inverter is the only power source available for PVG-M/PVG-O, installation of a step-down transformer (NEP part #NC0143-US) is necessary to lower the input voltage to the Gateway.



4: Mount Gateway and Extra Hardware

Option 1: PVG-O

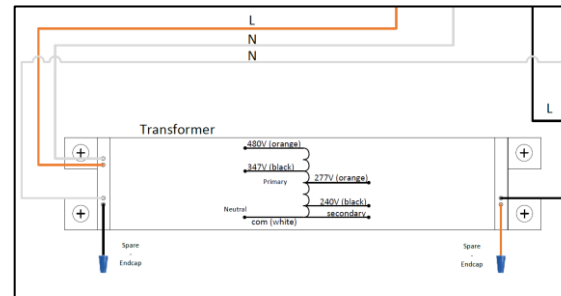
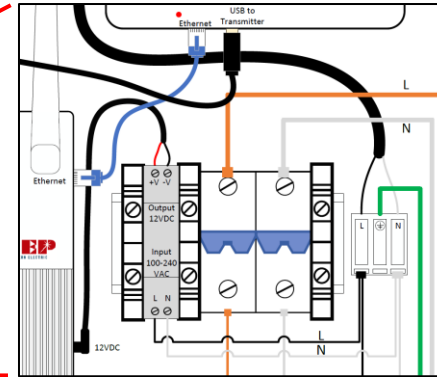
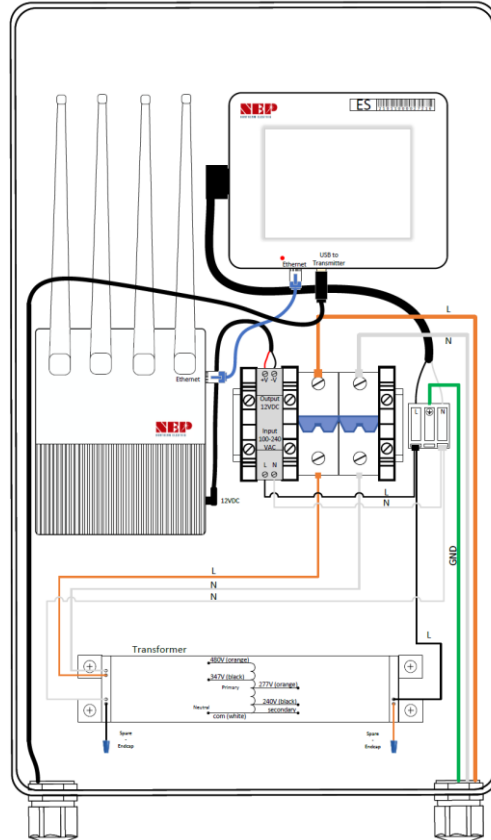




4: Mount Gateway and Extra Hardware



Option 2: PVG-M



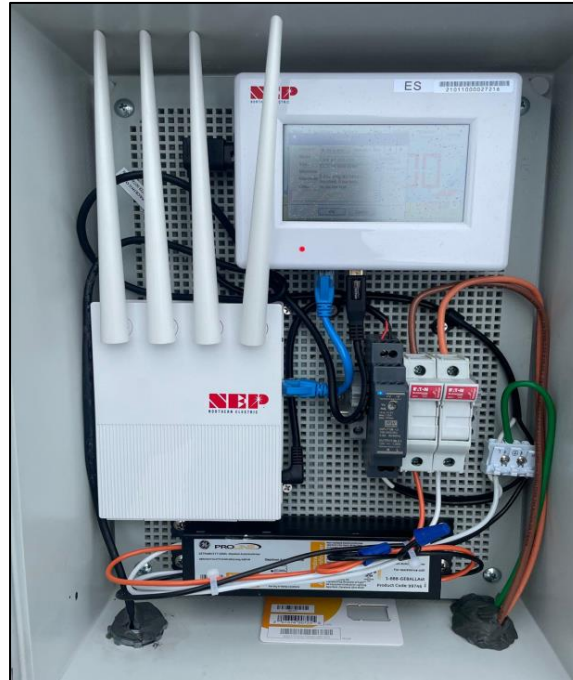
PVG-M Diagram with
Cellular Option
(if not wifi, or Ethernet)

Optional transformer
(if only 480Vac source to
Drop to 277Vac for
Gateway)



4: Mount Gateway and Extra Hardware

Option 2: PVG-M



PVG-M Diagram with

Cellular Option
(if not wifi, or Ethernet)

Optional transformer
(if only 480Vac source, no neutral,
to drop to 277Vac for
Gateway)



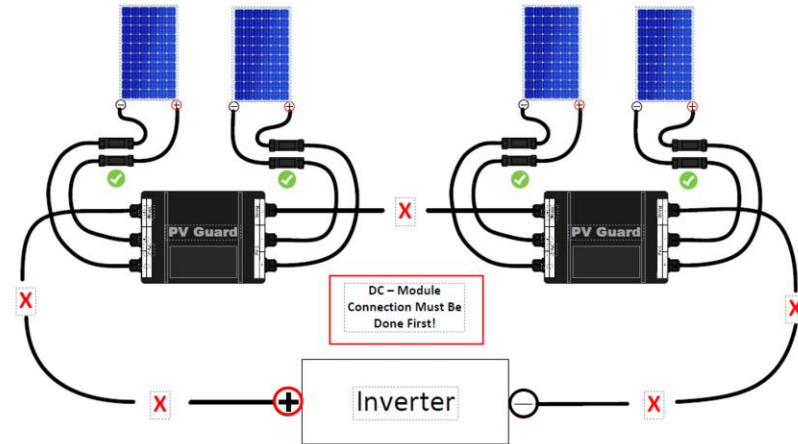
5: Connect Home Runs

- RSD's must be connected to PV modules before connecting home runs to avoid damage

DANGER – electronics damage may occur if home runs get connect prior to PV connections

- Ensure that the positive and negative conductors of homeruns belonging to the same PV string are kept in close proximity, ideally within a twisted pair configuration in cable tray
- Ensure little-to-no tension at the terminals of the PVGs and the PV modules. (Implement 2" radius bends)

PVG and PVG controllers use advanced signaling to eliminate crosstalk interference between adjacent systems. Separate raceways add an extra layer of signal protection, but does not affect NEP crosstalk mitigation





6: Test String Voltages

- Plug string to test into String + and -
- Push button in
- Test Voltage across Test Port + and -
- Turn on PVG-T with red rocker switch (green LED Blinks)
- Voltage should not change
- Turn Button clockwise to pop it out (Red LED blinks)
- Voltage should increase as string activates
- Push in button
- String should drop to safety voltage within
- 30 seconds
- Turn off tester





7: Turn on System

- After all strings of the site have been tested inverters may be turned on.
- String current should be checked to confirm correct operation after commissioning.
- RSD's must be "ON" in order to test string voltages, and the correct operation of the inverters.



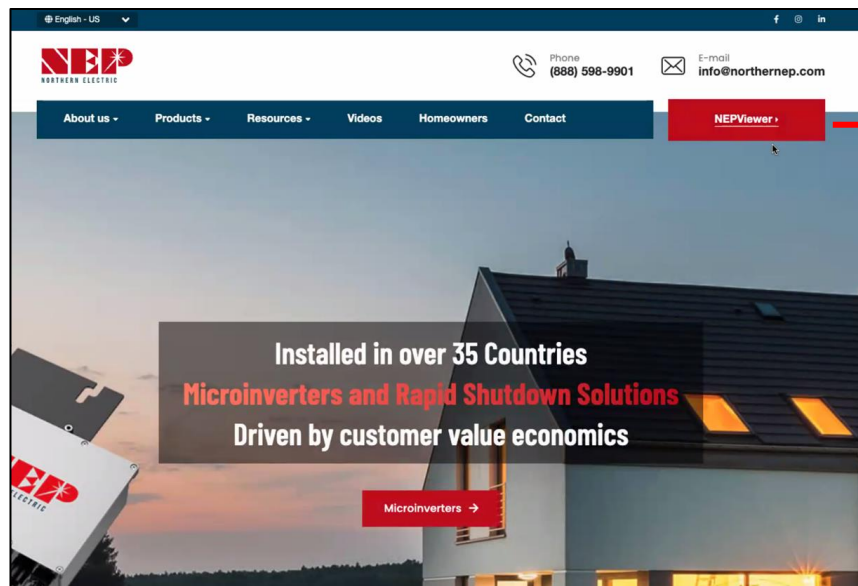
8: Test voltages/RSD on/off For entire system

- Test each string one by one at the inverter. This may be done while the RSD's are connected.
- Since PVG's are activated, string voltage should be: $(Voc \text{ of PV module} * \# \text{ of panels in the string})$
- If voltage is reading low, check connections with rapid shutdown devices

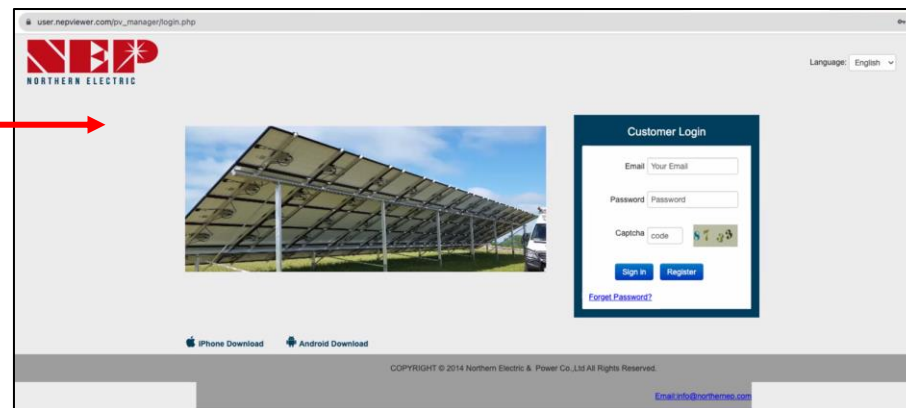


Part 2 | Gateway, Data, and Connectivity

www.northernep.com



“NEPViewer”





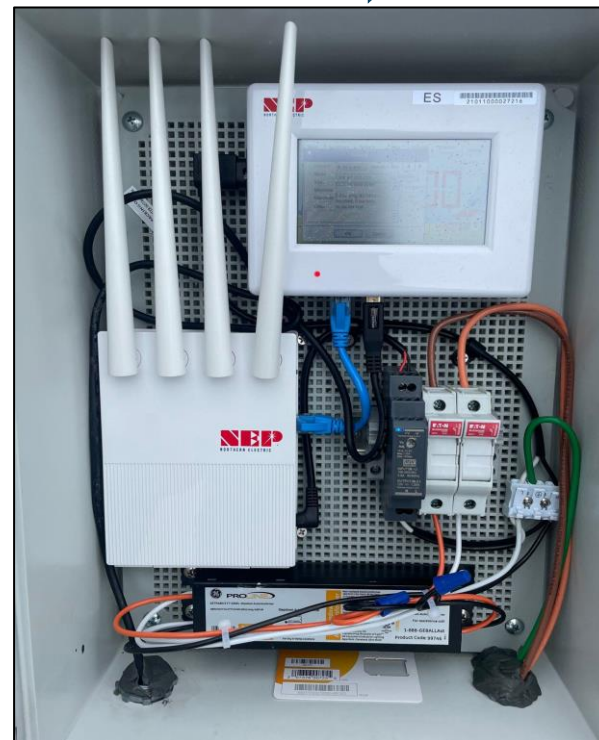
9: Connect to Internet



Plug in Booster near router, and connect an ethernet cable between them.

Connect an ethernet cable between your router and the bottom of the BDG-256

Optional cellular is pre-configured out of the box.





9: Connect to Internet (3 methods)

3 Methods – see details in following pages

Connection via Ethernet – hard wire ethernet connection directly to bottom of NEP gateway

Connection via Wifi – primary method is via the NEP wifi booster

Connection via Cellular – optional, preconfigured cellular modem from NEP

9: Connect to Internet (methods)



Connection via Ethernet

- Make sure that the TP Dongle device is removed from the bottom of the Gateway
- Plug The ethernet cord in the bottom of the gateway and the other end into the Router



9: Connect to Internet (methods)

Connection via Wifi Booster

northernep.com



- 1.To pair the Wi-Fi Booster to the gateway both devices need to be plugged into the same outlet or within a few feet of each other.
- 2.The gateway must have a TP dongle (USB) installed on the bottom of the gateway unit.
- 3.In Settings on the gateway, go to **System Config** – Select “**Engineer Mode**” and type the following password in “1234”
- 4.Then click the **Ethernet tab** and select “WPS”. The screen should have a pop-up that says “**looking to connect**”
- 5.Go to the Wi-Fi booster and click the white button on the bottom of the unit. Button is located next to the ethernet port (click and release)
- 6.Within two minutes the gateway should say Connected.
- 7.Before disconnecting click “**okay**” to start a **reboot** and save the changes that were just made.
(MAKE SURE TO NOT UNPLUG THE BOOSTER UNTIL THE GATEWAY TURNS BACK ON)
- 8.After the reboot is finished, unplug the booster and plug it in to the outlet next to the router.
- 9.Once the Wi-Fi Booster is plugged into an outlet near the router, connect an ethernet cord from the Wi-Fi Booster into the Router.
- 10.Make sure all 3 blue lights are showing on the Wi-Fi Booster.
- 11.Go to the Gateway and click **Settings** then select **Network Test**. Run the network Test to make sure the devices have communication to each other. Should say “**Good**” after the test is run.
- 12.Then scroll to the left of the screen and make sure the time is synced to the internet’s date/time.



9: Connect to Internet (methods)

Connection via Wifi (With NO Booster, AP Mode)

northernep.com



You MUST HAVE an Apple device such as an iPad, MacBook, or iPhone

1. In Settings go to System Config – Select “**Engineer Mode**” and type the following password in “1234”
2. Next go to “**Settings**” then click “**Ethernet**”, then select “**AP mode**”. You will then get a pop-up asking “Do you want to restart now?” Choose “OK”.
3. Go to “Settings”, “Ethernet”, and check to make sure “AP mode” is now RED.
4. On the mobile device, go to “Settings”, “Wi-Fi”, and connect to “**NEP NETWORK**.” Enter the following password- “12345678”.
5. Launch Safari on your phone and enter the IP address “**192.168.99.1/wifi**” then click “go”.
6. The loaded website will say “**Wireless Network Setup.**”
7. Click **PASSWORD** and type in the following “gateway” then press “NEXT.”
8. On the line that says **Wireless Network Setup-WLAN Settings <SSID>** :Click on the pull-down menu, select the customer's Wi-Fi network name
9. Make sure the security type is “**WPA-WPA2**” and enter the Customer’s Wi-Fi password then click “Save”.
10. Go back to the gateway, and “**AP mode**” should still be RED. Click on AP mode again, then click “OK” for a reboot.
11. Once the gateway turns back on go back to **Settings** and select **Network Test**. Run the network Test to make sure the connection is good.
12. Then scroll to the left of the screen and make sure the **time** is synced to the internet’s date/time.



9: Connect to Internet (methods)

northernep.com



Connection via Cellular

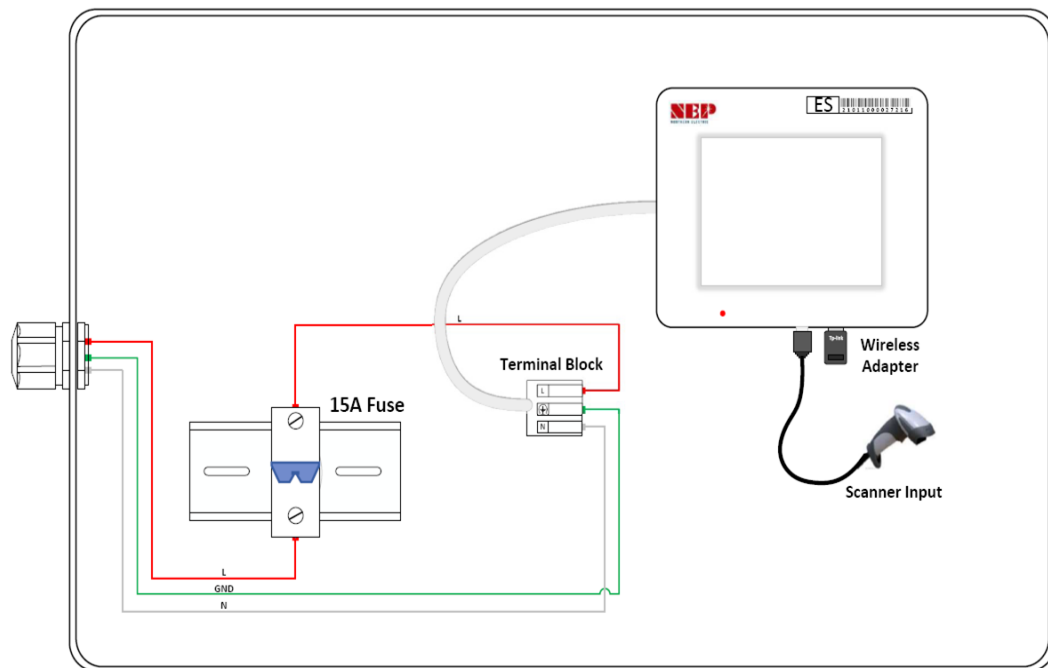
- Optional, pre-configured NEP cellular modem



10: Scanning Barcodes

Ensure gateway is in RSD mode, not Microinverter mode in “settings”

- To use the scanner, plug it into the gateway's USB port and
- navigate to the COM ID screen in the setting menu.
- Scan the barcode of the desired module into the Inverter1 cell, and repeat until all serial numbers have been input.
- Make sure to note which module corresponds to each serial number for easier identification later on.
- Once all serials have been input, the gateway will prompt for a reboot.





11: Create Account

From NEP homepage www.nothernep.com, NEPViewer link
Using Internet connected PC is recommended

- If you are new to using NEP products, please visit our registration page at https://user.nepviewer.com/pv_manager/register.php?lang=en to create an account for yourself or your company.
- If consumer access needed, send the client to the same site and create an account as well.
- If installer, contact NEP Tech Support to activate installer features on portal. Call; **888-598-9901**

Register New User

Please fill in the following information.

Email

Password

Confirm Password

Street

City

Country

State / Province

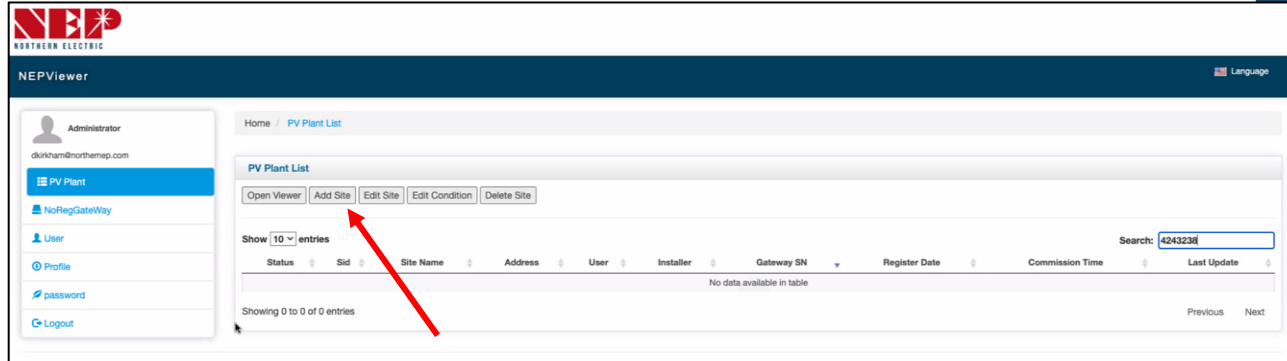
Zip Code

Contact Person

Contact Number



12: Build New NEPViewer Site



- Access your installer account on the NEP website using your registered email and log in to your account.
- Click on the "Add Site" button to create a new site.
- Fill out all the necessary fields in the site creator, including the serial number of the gateway, which can be found on the top-left of the gateway bezel or by navigating to Menu > Software on the gateway.
- If you have multiple gateway serial numbers, click the "Add" button above the serial number field to add more.



12: Build New NEPViewer Site

Step 1 / 3

* **User Email**

CustomerEmail@gmail.com

* **Installer Email**

SolarInstaller@gmail.com

* **Country_Name**

United States

* **State / Province**

Utah

* **City**

City of Install

* **Street**

Street of Install

* **SN/Address**

☒ Gateway ☐ BDM-WiFi

* **Gateway S/N**

21011-000513278

00000-000000000

11111-111111111

Next

Client/user email

Company installer, shared email address within company, generally not an individual email address.

Company location, usually the installer company.

Project installation location.

Add all gateway S/N for this site.
3 placeholder examples are shown.



12: Build New NEPViewer Site

Step 2 / 3

* Name of Your Plant

WALLMART MAIN STREET

* Latitude

N 39.3209801

* Longitude

W 111.0937311

* Timezone

(GMT-06:00) America, Denver

Preview Next

Name the plant for unique listing in portal.

Coordinates populate automatically.

Plant location time-zone populates automatically.



12: Build New NEPViewer Site

- Provide a name for the site and enter its accurate coordinates to receive precise weather data on the following page
- If multiple sites with the same company, it is recommended to name them “CompanyName_xxx” to keep the sites organized
- On the last page of the site creator, provide any additional additional information about the site that you wish to add such as currency and module manufacturer
- If more users are needed to view the site, add their account email in the “other viewer” field



12: Build New NEPViewer Site

Step 3 / 3

Temperature Unit
Fahrenheit


Power of Plant (kW)
100

Currency Unit
USD .05 /1 kWh

Module Manufacture & Type
ZNSHINE 400

Location
SYSTEM LOCATION

Upload Image of Your Plant



Change Remove

Other Viewer

user@gmail.com
user2@yahoo.com

Preview Create

Select and add plant parameters.

Identify module.

System city location.

Add image.

As preferred on portal.

Plant photo or logo.

Add other 'viewer' email accounts.

For sharing data by not admin rights.

user.nepviewer.com says
create success

OK

Fahrenheit

Power of Plant (kW)
100

Currency Unit
USD .05 /1 kWh

Module Manufacture & Type
ZNSHINE 400

After press 'create'
See 'success' pop-up'

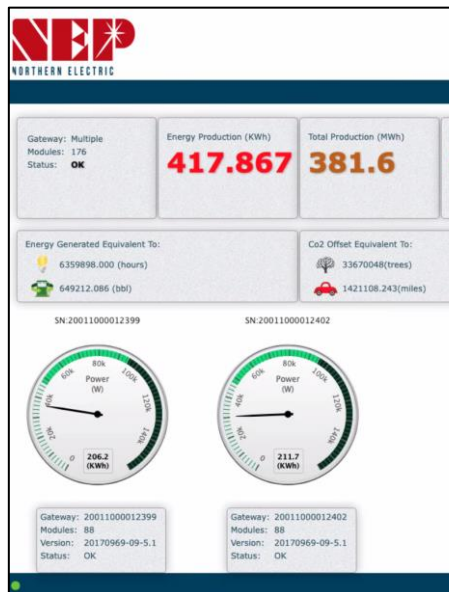
Be sure to enable pop-ups.

13: Commissioning and Mapping



- Click on the site to access its information and then click on "Open Viewer." The site's production data should now be visible on the first page. Data population may take up to a few hours for the gateway and inverters to fully register with the website.

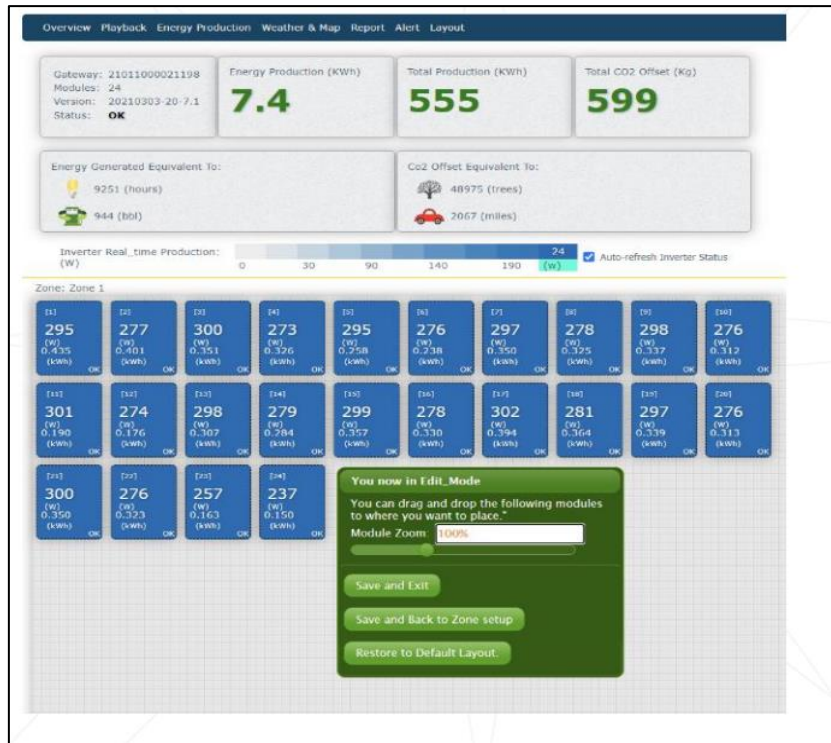
- To access the module view, click on the dial. Here, you should see each microinverter listed. If you cannot see them, verify that the microinverters are listed on the device's ComID menu or allow more time for them to register.





13: Commissioning and Mapping

- Verify all modules are reporting and operating normally
- You can customize and map the site layout by navigating to Layout > Manage Layout.
- From here, you can drag modules as needed and change their orientation.
- You can also add different zones for various roofs or sections of the same roof from the Layout tab.





Summary of Steps

Part 1 – Hardware

1. Mount PVG
2. Collect, Build S/N Sticker Map
3. Connect PVG to PV Modules
4. Mount Gateway Hardware
5. Connect Homeruns
6. Test String Voltages
7. Turn System On
8. Test System Voltages/RSD On/Off

Part 2 – Gateway, Data, Connectivity

9. Connect to Internet
10. Scan Barcodes
11. Create Account
12. Build New NEPViewer Site
13. Commissioning and Mapping

Congratulations!

Your RSD implementation should be ready

If any questions, call NEP Hotline for Technical Support: **888-598-9901**